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Reg No: 2002/050029/23

PRODUCT SERVICE BULLETIN 2016-01 (PSB # 2016-01) Update 2

Correction to Original Bulletin PSB#2016-01

ISSUE DATE: 24th February 2016

A small number of harness containers were produced by Parachute Systems in 2011 with stainless steel base ring as pictured below:



These DO form part of the recall and are in addition to the ones referenced in the original Bulletin (PSB#2016-01) stamped "DSF".

We were unaware that the manufacturer changed their stamp on the rings at the time we published the first Bulletin.

The original Bulletins are hereby corrected and should include the harness containers with the rings stamped as this picture indicates. All references in all Bulletins and Notices include products with either one of these stamps on the stainless steel base rings.

Harness containers with stainless steel base rings with either or both of these stamps are immediately grounded and affected by the recall.

These should immediately be registered and returned for replacement.



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Serial numbers of containers with the stamp in question are:

**0322514, 0322535, 0322540, 0322541, 0322542, 0322543, 0322544, 0322545,
0322546, 0322547, 0322548, 0322549, 0322550, 0322551, 0322552, 0322553,
0322554, 0322555, 0322556, 0322558**

SUBJECT: Stainless Steel Base Ring Hardware on Vortex Harness Containers with DSF stamp or Daesung logo (as pictured)

STATUS: **All Harness Containers with Stainless Steel base ring hardware stamped DSF AND with Daesung logo are Permanently Grounded (Product Recall)**

IDENTIFICATION: Vortex Harness Containers Fitted with Stainless Steel Base Rings as identified below:

All DSF/and Daesung logo printed Stainless Steel Hardware (Part Number: H38005) ,this includes the stainless steel mini base ring and hip and chest rings identifiable by DSF stamp and logo stamp as in picture below.





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ORIGINAL BULLETIN PSB#2016-01

NAME: DSF Stainless Steel Hardware on Vortex Containers (**PSB # 2016-01**)

BACKGROUND:

On January 2nd, 2016, a photograph of a stainless steel ring with DSF imprinted on it was sent to us by our dealer in Holland. This ring was observed by a jumpmaster/loader prior to boarding. We think the ring cracked and was pulled apart by about ten millimeters on one side, on the previous opening. The harness/container only had four jumps on it, according to the dealer. Without much information and due to the holiday weekend, we were unable to assess exactly what had occurred and we therefore ground all the Vortex containers with this stainless steel hardware pending a full investigation in the interests of safety.

The manufacturer of these stainless steel rings, Daesung Forge, flew to meet with us and lengthy discussions were conducted and the product was reviewed against test results and conformance specifications. Opinion was also garnered on testing the rings in the harness containers, replacement of the rings only and it was concluded that in the absence of a means to test each ring on the container without damage to it and a further risk to the integrity of the harness/container which could occur in the unpicking process, that the best solution was a replacement. On Saturday 9th, 2016, agreement was made between ourselves and Daesung Forge to implement a replacement program for these affected harness containers. The harness containers that are in use with this hardware are therefore permanently grounded and must be returned to our facility in order to be entirely removed from use and circulation.

Affected Vortex Rigs: All Harness Containers fitted with Stainless Steel DSF hardware

Notice regarding Grounded Vortex Harness Containers referenced in Safety Bulletin 2016/01

To : All Parachute Systems Dealers and Customers

After extensive meetings, discussions and opinion, we wish to advise our customers:

1. While the hardware manufacturers believe the compromised stainless steel ring could be an isolated incident, and expert opinion has confirmed this is very possible, in the absence of being able to test every single ring quickly and efficiently, both companies



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have decided that they will not risk the possibility of even one Harness Container in the field with a potentially faulty stainless steel ring.

2. It has been decided, therefore, that every Vortex Harness Container with the stainless steel hardware as referenced in the Bulletin and stamped "DSF" BE GROUNDED PERMANENTLY.
3. This grounding does NOT pertain to the Vortex Harness Containers that do not have the referenced stainless steel hardware per the Bulletin and stamped "DSF".
4. It has been further agreed to by both companies, that EVERY Vortex harness container that has the stainless steel hardware as referenced in the initial Bulletin, will be replaced with a brand new identical Harness Container as the original order.
5. The replacement phase (VORTEX REPLACEMENT PROGRAM) will commence immediately and the closing date for the receipt of claims under this program is December 31st, 2016.
6. Manufacturing and delivery of new harness containers will be done in the fastest and most expeditious way possible and will include an increased production line/s for this specific purpose which will not delay or impact new orders.
7. All new VORTEX replacements will be made 'standard' with the new Skyhook ready design and magnetic riser covers (unless otherwise requested), which will provide all replacement customers the ability for an after market Skyhook fit and give them the upgraded magnetic riser covers.
8. Any changes to the size and extra options from the original order will attract charges outlined on the registration form discussed hereunder. And will require a new order



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form be submitted in full along with the claim. This includes any color changes made to the original container.

The procedure for the Claim and return of the permanently grounded harness containers:

- a. Each harness container needs to be 'registered' for return by its owner. The form is available on our website and together with a color selector of the replacement harness container is to be returned by email to vortexrecall@parachutesystems.com. A new order form is to accompany the claim for any changes to original order irrespective of how small.
- b. The harness container should then be returned to Parachute Systems in Durban. Once registered and when ready to mail, each customer should request a letter of authorization for shipping with "LETTER OF AUTHORIZATION REQUEST" and their name and serial number in the subject line of same email. They will receive an email with such authorization letter to be provided to the shippers.
- d. Each harness container must have its reserve, main, and AAD removed. All accessories should be removed and retained EXCEPT the following SHOULD BE RETURNED with the harness container: **RSL (if there is one) , Risers IF there is an RSL, Reserve freebag, Reserve Rip Cord and Cut Away Handle.**

DISTRIBUTION:

1. All registered owners affected by the Service Bulletin.
2. All Parachute Systems Dealers.
3. All Parachuting Publications.
4. National Aero Clubs, Parachuting Section.
5. Military Parachute Organizations.
6. PIA Para Newsbriefs
7. All drop zones.

We apologize to all our customers who are affected by this but we believe that this is the safest and best outcome for the resolve of this potential risk. Please be assured that customer safety is our most important concern and we assure you of our best attention at all times.



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Authorizing Authority

Chris Dales, Managing Director

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A handwritten signature in black ink, appearing to read "C. Dales", is written over a horizontal dotted line.

Christopher Dales

Managing Director: Parachute Systems